CASE STUDY

Town of Ajax
Ajax, ON Canada
Rick Chalmers - Supervisor
Like many people who have made the choice to use a Segway® Personal Transporter (PT) at work, Rick Chalmers, Supervisor, Infrastructure & Asset Mgmt, Operations and Environmental Services Department for the Town of Ajax in Ontario, Canada first experienced a PT while on vacation in the Dominican Republic. He recalls, “A tour operator was offering resort tours on Segway PTs. I was struck by its maneuverability and sturdiness.”

Rick realized the Segway PT could be a good fit for his municipal asset inspectors and reached out to Jason Rizzuti at Segway of Ontario in Toronto, his local Segway Authorized Distributor. The town invested in its first i2 SE Personal Transporter and put it to work immediately.

“The mobility and speed of the PT allows us to cover a greater distance each day compared to walking,” Chalmers says. “It’s ideal for municipal inspections because it allows our staff to remain on the unit and move 360 degrees around objects while performing inspections.”

The PT is used for a wide range of municipal asset inspections, which include an annual sidewalk inspection for hazards and condition inspections of streetlight poles. These inspections typically occur on the municipal boulevard over long distances with multiple stops.

With the exception of initial rider training and practice riding, which is sometimes conducted indoors, the PT is operated almost exclusively outside. While most of the time is spent riding on hard surfaces such as concrete and asphalt, inspectors do have occasion to ride the PT over grass and other surfaces.

The PT is used on a daily basis throughout the spring, summer and fall. Rick notes, “The PT is charged nightly so it is ready for the next day. We transport it to a specific starting point for inspections, which saves on battery life.”

“The mobility and speed allows us to cover greater distance”

“I WOULD HIGHLY RECOMMEND THAT OTHERS TEST A PT”

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that the speed and maneuverability of the PT allow for almost endless possibilities when it comes to uses for outdoor municipal inspections. “I would highly recommend that others test a PT themselves and experience how much more efficient they can be.”
For more information, or to purchase a Segway PT for your business, contact your local dealer.